





# TECHNOLOGY SERVICES FOR STUDENTS



#### **Student Wireless**

When connecting to the internet, select Eduroam and enter your (UTAD username)@rockets.utoledo.edu in the username field and then your UTAD password.

# **Remotely Access UT Software**

### www.utoledo.edu/IT/VLab

Virtual Computer labs are open 24/7/365. This service allows you to access applications and software that are only available on campus right from your own computer.

#### **Student Discounts:**

https://www.utoledo.edu/it/rocket-launch/
Free and Discounted Software

SPSS, EndNote, SAS, Minitab, Adobe Creative Cloud, Windows 10, etc.

## **Discounts on Computer Hardware Vendors**

Dell and Apple

#### **Information Commons**

## **Personal Computer Repair Services**

Carlson Library room 0500 (basement) Monday— Friday: 9:00 am – 5:00 pm Phone: (419) 530-2306

#### Services we provide:

- Free computer repair service for all student computers
- Email (Outlook 365) setup on devices
- Virus\Malware\Spyware removal
- PC speed optimization and tune-up
- Corrupt operating system recovery
- Software assistance, including installing programs like Office 365

### Free Microsoft Office 365 for all Students

IT provides licenses for Office365 to all students for free. Office365 ensures access to university email as well as the latest version of Word, Excel, Power-

Point, and more. It also offers hassle-free OneDrive integration

which allows you to share and access files from anywhere.













IT Help Desk – free, 24/7 support ithelp.utoledo.edu 419.530.2400 For more information, visit utoledo.edu/IT. We look forward to fueling your future!

IT Help Desk – free, 24/7 support ithelp.utoledo.edu 419.530.2400 For more information, visit utoledo.edu/IT. We look forward to fueling your future!

Public Computer Labs					
Carlson Library - 1st Floor	Rocket Hall - Room 1559	(HSC) Mulford Library - 4th Floor			
Monday - Thursday: 7:30 am - Midnight Friday: 7:30 am - 5:00 pm	Monday - Thursday: 8:00 am - 8:00 pm Friday: 8:00 am - 5:00 pm	Monday - Thursday: 7:30 am - Midnight Friday: 7:30 am - Midnight			
Saturday: 10:00 am - 5:00 pm Sunday: 1:00 pm - 8:00 pm	Saturday & Sunday - Closed	Saturday: 7:30 am - Midnight Sunday: 7:30 am - Midnight			

College Technology Support Information				
College of Arts and Letters http://www.utoledo.edu/al/computing/ University Hall (UH) 2230 419-530-4991 llssnsm-Support@utoledo.edu	College of Natural Science and Mathematics <a href="http://www.utoledo.edu/nsm/computing/">http://www.utoledo.edu/nsm/computing/</a> University Hall (UH) 2230 419-530-4991 Ilssnsm-Support@utoledo.edu			
College of Health and Human Services <a href="http://www.utoledo.edu/hhs/studentcomputing/">http://www.utoledo.edu/hhs/studentcomputing/</a> HH 2400A 419-530-5312	College of Nursing http://www.utoledo.edu/nursing/college_computing.html Collier Building (COL) 0409 419-383-5803			
College of Education http://utoledo.edu/education/centers/carver/ Carver Resource Center (Gillham Hall) 3000 419-530-2454	College of Pharmacy and Pharmaceutical Sciences https://www.utoledo.edu/it/pharmacy/ MC: Wolf Hall (WO) 1259 HSC: HEB 150			
College of Business and Innovation  http://www.utoledo.edu/business/infotech  Stranahan 5007  Help Desk phone: 419-530-4607	College of Engineering  https://rocketsutoledo.sharepoint.com/sites/ecchelp/eccwiki/ Recommended%20Configurations.aspx  Nitschke Hall (NI) 1013 419-530-8240 engineeringcollegecomputing@utoledo.edu			

Recommended Hardware Specifications (Minimum)				
Processor -	Intel Core i5 or i7 (PC)	Anti-Virus Software -	Microsoft Windows Defender (Free with	
	M1 or M2 (MAC)		Windows 10 or 11) and Sophos for Macs	
Memory -	8GB RAM or more	Web Browsers -	Chrome, Firefox, Safari (Mac)	
	(16GB is preferred)			
Hard Drive -	250GB or More (256Gb or higher	Anti-Spyware -	Malwarebytes	
	SSD drives are preferred)			
Network Card -	Wireless cards 802.11 ac (Intel	Other Programs -	Adobe Reader and VLC Media Player	
	Cards are preferred)	_		
Operating System -	Windows 10 or 11	Warranty -	3 years or more	
	Mac OS 11.7.4 (Big Sur,	,		
	Monterey, or Ventura)			
Office Packages -	Microsoft Office 365 (Available	Accessories -	Flash Drive/Jump Drive 8GB or higher	
	for Free to all students)			