Deleting Voicemail using Jabber on Windows or iPhone

Voicemail messages can be easily deleted (permanently) using the Jabber softphone. The process to permanently delete voicemails using Jabber for Windows and iPhone is covered below.

Jabber for Windows:

STEP 1: Go to the voicemail that is the "cassette" icon on the jabber window

(Make sure that you are in the inbox folder)

STEP 2: While pressing the shift, select the messages you wish to delete

STEP 3: Right-click the messages and select the delete option

STEP 4: Go to the Trash folder

STEP 5: Shift select all messages (like in STEP 2)

STEP 6: Right-click and select Delete permanently

STEP 7: Confirm deletion by clicking Yes

The voicemail trash has been deleted permanently.

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Jabber for iPhone/Android:

STEP 1: On the Jabber application, select the voicemail Trash folder



STEP 2: Select Empty Trash at the bottom

The voicemail trash has been deleted permanently.

*An android device would have a similar process as an iPhone