

Risk Management Plan FY2018

I. RISK MANAGEMENT MISSION STATEMENT

The University of Toledo Medical Center (UTMC) Risk Management Program uses a planned and systematic process to monitor and control risk exposure in conjunction with promoting a safe patient care environment. Risk Management incorporates UTMC's mission to provide patient-centered, university-quality care, while assisting to enhance a safe environment for patients, employees, physicians, residents, students, visitors, and volunteers and minimizing financial loss to the institution through risk identification, risk reduction/prevention and risk financing.

II. POLICY STATEMENT

The Risk Management Department is a component of The University of Toledo (UT) Office of Legal Affairs. Coordination of Risk Management activities is assigned to the Administrator for Risk Management, who reports directly to the Deputy General Counsel – Health Science Campus. UTMC Medical Staff will provide support for Risk Management functions and be available for consultations. Administration will provide for resources and support systems for Risk Management functions. Risk Management coordinates closely with the Central Verification Office, Quality Management and the Office of Legal Affairs in fulfilling its mission.

III. RISK MANAGEMENT PURPOSE

The Risk Management Program's purpose is to protect the institution's financial and human resources through the risk management process.

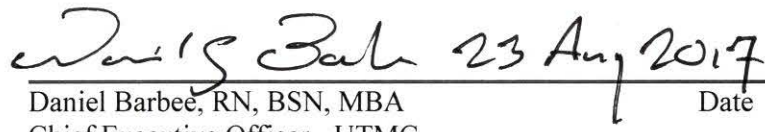
IV. RISK MANAGEMENT FUNCTIONS


UT/UTMC has developed, implemented and administers a comprehensive Risk Management Program which does the following:


- Collaborates with physicians, hospital staff, Chief Operating and Clinical Officer, Quality & Clinical Safety, Service Excellence, Legal Affairs and others in resolution of patient concerns or claims related to risk issues.
- Assists the Office of Legal Affairs in coordinating litigation defense.
- Coordinates the UT Underwriting Committee, which underwrites the University's professional liability insurance program for UTMC and the University of Toledo Physicians, LLC (UTP).
- Participates in the UTMC Credentials Committee in evaluating the risk profiles of Medical Staff applicants in general and the insurability of UTMC and UTP applicants in particular.
- Manages the property and casualty insurance programs for the University and UTP, including the management of the claims process for those insurance programs.
- Identifies and then prevents or reduces potential risk factors, thereby protecting the financial and human assets of the institution, improving the quality of patient care and increasing safety.

- Assists with promotion of effective patient/family communication on patient care and safety concerns.
- Develops and implements educational and training programs directed at reducing risk factors.
- Communicates with appropriate governmental agencies for UTMC to remain compliant with the Safe Medical Device Act and related incident reporting.
- Maintains claims data on investigation and management of loss exposures.
- Prepares reports for Finance and Auditors to assure proper funding of reserves and loss exposures.
- Participates in the UT/UTMC Safety Committees for the prevention and reduction of environmental risk factors.

Original Date:	April 1998
Revised:	7/2000
	3/2002
	11/2003
	12/2004
	6/2006
	10/2007
	2/2010
	2/2011
	5/2012
	4/2013
	4/2014
	2/2015
	6/2017

 23 Aug 2017
 Daniel Barbee, RN, BSN, MBA
 Chief Executive Officer - UTMC
 Date

 8-22-17
 Samer Khouri, MD
 Chief of Staff
 Date

 16 AUG 17
 Michael Ellis, MD
 Chief Medical Officer
 Date