Name of Policy:	Procedure for Procuring Office of Public Safety Assistance	THE UNIVERSITY OF TOLEDO MEDICAL CENTER
Policy Number:	3364-143-33	MEDICAL GENTER
Department:	Lenore W. and Marvin S. Kobacker Center	
Approving Officer:	Chief Nursing Officer	
Responsible Agent:	Agency Executive Director	Effective Date: 06/01/2021
Scope:	Kobacker Center	Initial Effective Date: 3/2004
New policy proposal Minor/technical revision of existing policy Major revision of existing policy X Reaffirmation of existing policy		

(A) Policy Statement

The Kobacker Center maintains a safe environment and when necessary, procures assistance from the Office of Public Safety.

(B) Purpose of Policy

To provide guidelines to be followed when Office of Public Safety, defined as campus security/campus police intervention is needed to ensure the safety of all clients, visitors, and personnel present.

(C) Procedure

- 1. Kobacker staff will determine the need for Office of Public Safety assistance. Things to consider include:
 - a. History of violence with patient
 - b. Level of agitation
 - c. De-escalation techniques available(and/or attempted and not worked)
 - d. Availability of staff to assist
 - e. Age, strength, physical stature of patient
- 2. Contact security at 383-2600 or use of panic button in emergent situations.
- 3. Provide an accurate description of the situation, specific location, and needed resources. HSC security dispatches available officers in accordance with HSC security procedures and notifies police dispatch if circumstances warrant a police response, warranted.
- 4. Responding officer(s) will receive an update on the situation upon arrival and a plan of action will be established in collaboration with Kobacker staff.
- 5. The least restrictive interventions will be employed as possible. Interventions will be determined by Kobacker staff, unless situation is severe enough to warrant law enforcement intervention. (See below.)
- 6. A responding officer will collect information for an incident report.
- 7. Responding officer(s) and Kobacker staff will debrief the situation at this time, assessing the effectiveness of interventions. If concerns expressed, management will be notified; and multi-departmental meeting will be called to review incident, and recommend any structural changes.
- 8. Kobacker staff will document event as required in patient care record and fill out appropriate logs.

The following interventions: Chemical Mace, Taser, firearms, handcuffs, and batons are not utilized unless an unusual or extreme situation occurs. In the event of an extreme situation, where all therapeutic interventions have failed and/or the situation is such that anyone is in imminent danger; the following will occur.

1. Campus Police will assume command of the situation and proceed according to law enforcement policies.

Policy 3364-143-33 Procedure for Procuring Campus Security and/or Police Assistance Page 2

- 2. Campus Police may request backup as needed.
- 3. In order to ensure safety for all involved, Campus Police will utilize appropriate measures.
- 4. A report to risk management and the Ohio Department of Mental Health will be notified of the major unusual incident.

Approved by:		Review/Revision Date: 3/2007 5/17/2010
/s/ Tamara Cerrone RN, Nursing Director	06/01/2021 Date	04/04/2014 02/23/2017
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/s/	06/01/2021	
Lindsay Watson LSW MSW MBA Administrator	Date	
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		Next Review Date: 06/01/2024
licies Superseded by This Policy: 1-M-38, ODMH-SD-132, 336	4-160-SD-132	