Proficiency Test Protocol – Ungraded Name of Policy: **Exception Codes** THE UNIVERSITY OF TOLEDO MEDICAL CENTER **Policy Number:** 3364-136-CBGL-03 **Department:** Pulmonary Services **Approving Officer:** Senior Hospital Administrator **Responsible Agent:** Director, Pulmonary Services Effective Date: March 23, 2023 Scope: The University of Toledo Medical Center Initial Effective Date: April 11, 2012 Pulmonary Services Department X Minor/technical revision of existing policy New policy proposal Major revision of existing policy Reaffirmation of existing policy

(A) Policy Statement

The College of American Pathologists (CAP) uses exception codes that signify that the proficiency testing (PT) for an analyte has not been graded. The laboratory must identify all the analytes with an ungraded exception code and investigate the acceptability of performance.

(B) Purpose of Policy

Assure consistent and proper functioning/verification of all clinical laboratory diagnostic procedures and analyses based on results obtained in assaying commercial unknown samples.

(C) Procedure

- 1. Initial review of proficiency results may be performed by Medical Director, Laboratory Coordinators, Laboratory Supervisors, Lead Technologists, and the Blood Gas Coordinator.
- 2. Medical Director, or designee will initial findings/notations, review results and sign entire report.
- 3. If an ungraded exception code is present, all the participant statistics are reviewed for any explanation. Investigation of the following codes include, but are not limited to:

Code	Reason Code Description	Action Required	
11	Unable to Analyze	Documentation as to why not analyzed (i.e. instrument not functioning or reagents not available). Perform/document alternative PT for the period that commercial PT was not tested.	
20	No appropriate target/response; cannot be graded	Documentation that the laboratory compared its results to the modal (most common) result.	
21	Specimen problem	Documentation that the laboratory has reviewed the all-participant statistics supplied by the PT Provider. Perform/document alternative PT for the period that commercial Pt was not tested.	
22	Result is outside the method/instrument reportable range	Documentation of the comparison of results to the all participant statistics and peer group information supplied by the PT Provider.	
24	Incorrect response due to failure to provide a valid response code	Documentation of the laboratory's self-evaluation of the results by comparing results to the all participant statistics supplied by the PT Provider and corrective	

		action of proper codes to use in the future.		
25	Response not appropriate	Documentation of the investigation of the result as if it		
		were an unacceptable result and review the all		
		participant statistics.		
26	Educational challenge	Documentation that the laboratory has reviewed the		
		all participant statistics supplied by the PT Provider		
		and, when indicated, corrective action is taken.		
27	Lack of participant or referee	Documentation that the laboratory compared its		
	consensus	results to the modal (most common) result.		
28	Response qualified with a greater	Documentation of the laboratory's self-evaluation of		
	than or less than sign; or, unable to	the results by comparing results to the all participant		
	quantitate	statistics supplied by the PT Provider		
30	Scientific Committee Decision	Documentation that the laboratory has reviewed all		
		the participant statistics supplied by the PT Provider		
33	Specimen determined to be	Documentation that the laboratory has contacted the		
	unsatisfactory after contacting the	CAP and no replacement specimens were available.		
	CAP	Perform/document alternative PT for the period that		
		commercial PT was not tested.		
40/41	Results from kit not received or	Documentation why results were not received,		
	results received after evaluation	corrective action to prevent recurrence, and the		
	date	laboratory's self-evaluation of the results by		
		comparing results to the all participant statistics		
		supplied by the PT Provider		
42	No credit assigned due to absence	Documentation that test is no longer performed in the		
	of response or educational nature	laboratory or why result was not submitted.		
	of challenge			
44	This drug is not included in our test	Verify that drug is not tested on patient samples		
	menu			
77	Improper use of the exception code	Documentation of the identification of the correct code		
	for this mailing	to use for future mailings.		
91	There was an insufficient number	Documentation of the investigation of the result as if it		
	of contributing challenges to	was an unacceptable result.		
	establish a composite grade			

Approved by:		Review/Revision Date: 04/11/2012 03/03/2014		
/s/	3/28/2023	03/01/2017		
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olicies Superseded by This Policy:				